

Guide to Home Care Package Rates (from 1st July 2024)

	<u>Level 1</u>	<u>Level 2</u>	<u>Level 3</u>	<u>Level 4</u>
Care Management (fortnightly)	\$58.89	\$103.57	\$163.23	\$247.45
Package Management (fortnightly)	\$46.71	\$82.14	\$178.77	\$271.01
Total Fees per fortnight	\$105.60	\$185.71	\$342.00	\$518.46
Percentage of your package spent on Care Management and Package Management costs	26%	26%	22%	22%

	Standard hours (6am - 8pm)	Afternoon (8pm - 12am)	Night (12am - 6am)	Saturday	Sunday	Public Holiday
<ul style="list-style-type: none"> ● Personal Care* ● Domestic/ Household and Companion Support^ ● In-home Respite <p><i>Min session is 2 hours</i></p>	\$73.84	\$80.76	\$84.45	\$101.46	\$129.07	\$156.67
Sleepover - 10pm to 6am (2 active care hours only), per instance	-	-	\$298 - \$526			\$426 - \$650
Sleepover, if more than 2 hours active care required, per hour	-	-	\$97.95	\$124.75	\$124.75	\$152.59
Nursing	\$122 - \$176		-	-	-	-
Allied Health Services	\$160 - \$193		-	-	-	-
Social Work	\$165	-	-	-	-	-
Accompanied travel (per km) - use of carer's car	\$1.30					

* Personal Care may include bathing, hygiene, grooming and dressing, continence care, help with mobility, help to reduce the risk of slips and falls, help with exercises, assistance with dining.

^ Domestic/ Household and Companion Support may include cooking and meal preparation, medication reminders, preparing a grocery list, cleaning, making beds and change linen, laundry – wash and put away clothes, Iron clothes, companionship and friendly conversation, reading and board games, transportation – to and from doctor's appointments or social events, grocery shopping, outings to the theatre and similar, walks, visit the park and similar.

Group Services - flat rates per session/ trip

	Centre-based session*	Day trip^
Social Support Group	\$94	\$131
Centre-based Respite group	\$112 - \$142	\$173 - \$204

* Including the cost of meals and group activities

^ Includes the cost of meals and travel, excluding the cost of the activity (e.g. entry tickets to a museum)

Cancellations

We require a 48-hour notice for cancellations (Monday to Friday during business hours, excluding public holiday) for all group sessions/trips or the full fee for service will be charged.

Gardening, Home Maintenance, Home Modifications

<p><u>Gardening</u>: lawn mowing, pruning and similar provided by third-party partners.</p> <p><u>Basic home maintenance</u>: provided by third-party partners.</p> <p><u>Home modifications</u> Home safety modifications are provided by third-party providers and charged per job, depending on specifications and work required.</p>	<p>By quote</p>
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All services delivered by external service providers will be billed directly to the Home Care Package. Third-party service charges will be all-inclusive and may include a reasonable small charge for business overheads. These cover the cost of processing supplier invoices and reimbursements to you (for instances where you make a pre-approved, permissible purchase and are reimbursed by us based on the purchase receipt provided).